



اكورد  
التجارية ذ.م.م  
**ACCORD**  
TRADING L.L.C

# Structural Steel Specialists

Source • Stock • Supply



## Preface

Accord Trading LLC was established in 1992 as a building material trading company, the core activity being stocking and distribution of structural steel. As an ISO 9001:2008 Certified Company, Accord has evolved over time to become a prominent supplier of structural steel with our main office and warehouse/distribution facilities at Ras Al Khor Industrial Area of Dubai. Our main facilities are complemented by ancillary office and warehousing facility at National Industries Complex (Techno Park) Dubai to efficiently service our client base in the United Arab Emirates and other neighboring markets of Middle East and Africa.

Our wide range of products long and flat in various grades and specifications are sourced globally from reputed mills. We cater to the structural steel needs of fabricators in diverse industries such as Oil and Gas, Construction and Infrastructure Building, Pre Engineered building, Machine, Equipment and auto body Fabrication, and Fabrication of steel elements for various other ancillary industries.

Our human assets comprise of a highly knowledgeable sales unit which is ably supported by an efficient logistics and back office team under the guidance of an able management. At ACCORD, our team will always strive to deliver quality products at competitive prices while maintaining efficient service standards with our client base.

## Mission

Ensuring personalized attention to customers' needs and providing effective solutions with a proactive approach.

Ensuring that the solutions are flexible to suit each customer with a focus on high service standards, on time deliveries and competitive prices.

Continually building our skills and knowledge to meet the growing and diverse needs of customers.

Sustaining our reputation as a reliable and customer-oriented structural steel stockists in the market.

Achieving profitable growth, operational and organizational excellence without compromising from our values and business ethics.

## Vision

Re-defining the standards of 'customer service' by exceeding customer expectations.

Being admired for our business values and ethics.

Keeping our name synonymous with reliability, customer satisfaction and innovation.

Being the "preferred choice" both for customers, suppliers and employees.

## Metals

Mild Steel

Aluminium

Galvanized Iron

## Product Line

Bars

Channels

Sheet/ Plates

Beams

Pipes

Expanded Metal

Angles

Hollow Sections

Gratings

## Applications

Oil & Gas

Shipbuilding

Petrochemical

PEB

Road & Bridges

Water Treatment

Construction

Trailer Beds

Plant & Equipment

## Quality Policy

Our commitment is to provide a comprehensive stock range of high quality, reliable, competitive priced structural steel and allied products backed by efficient, flexible and consistent services that meet and exceed our customer's requirements and expectations.

We have established an extensive quality assurance system that allows our company to meet all of the requirements of the ISO 9001:2008 quality assurance standard.

### **Our quality assurance system focuses on the following principles:**

- Ethical workmanship and customer satisfaction are paramount
- Products and services must be delivered on time and at the agreed upon price
- The objective to constantly meet requirements and demands in a timely matter and deal with customer complains in a professional, fast and friendly way.
- To provide quality service Accord has developed, documented, implemented to maintain a quality level that complies with ISO 9001:2008.
- Continuous improvement are vital to ensure that our customers receive high quality products and services
- Our management systems, practices, products, suppliers, customers and employees must be measured in terms of performance.





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## Stock & Supply

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